

Haldimand Athletics Club No Refund & Rescheduling Policy

At Haldimand Athletics Club, we are committed to providing our members and participants with the highest quality of service and programming. Please read the following policy carefully:

No Refunds: All payments made to Haldimand Athletics Club are non-refundable. Once a payment has been processed for any program, event, or service, it cannot be refunded under any circumstances. This includes, but is not limited to, program fees, event registrations, and memberships.

Rescheduling: We understand that unforeseen circumstances may arise. As such, we offer the flexibility of rescheduling for a future session or event under the following conditions:

1. **Rescheduling requests must be made at least 48 hours in advance** of the scheduled session or event.
2. Rescheduling is subject to availability in the desired future program, session, or event.
3. A rescheduling fee may apply depending on the nature of the request.
4. Rescheduling is not allowed for any missed sessions, events, or services once they have occurred.

Exceptions: In the case of extenuating circumstances (such as medical emergencies), please contact us directly. We will assess each situation on a case-by-case basis and, if necessary, provide alternative solutions.

Thank you for your understanding and cooperation. We look forward to helping you achieve your athletic goals!